

Symetra Life Insurance Company Overview



Symetra Life Insurance Company
777 108th Ave. NE, Suite 1200, Bellevue, WA 98004

Agenda

- About Symetra
- About Actuarial and Data Analytics
- About Internship Program
- Former interns speak on their experience
- Questions
- Next steps

About Us



Symetra At-A-Glance

Facts about Symetra¹

CEO Margaret Meister	Headquarters Bellevue, Washington
CFO Tommie Brooks	Our offices Located in 17 cities across the U.S.
Assets \$55.5 billion as of Dec. 31, 2019 ^{2,3}	Distribution Benefit consultants Financial institutions Financial professionals Insurance producers Registered representatives Broker-dealers
Employees Over 1,700	

Parent company

Sumitomo Life, a mutual insurance company with over 100 years of history and one of the largest life insurance companies in Japan.

Together, Sumitomo Life and Symetra have total assets of over \$300 billion.⁴

Diverse product offerings

We provide products and services that help people and businesses achieve their financial goals.

Retirement Division

Annuity solutions providing asset protection, growth and guaranteed income in retirement.

- Fixed indexed annuities
- Registered index-linked annuities
- Fixed deferred annuities
- Income annuities:
 - Includes single premium immediate annuities (SPIA) and deferred income annuities (DIA)

Benefits Division

Products that help businesses stay competitive while providing valuable coverage to employees and their families.

- Medical stop loss
- Group life and accidental death and dismemberment (AD&D) insurance
- Group disability insurance and absence management programs
- Fixed-payment insurance
- Critical illness and accident coverage

Individual Life Division

Flexible policies designed for tax-efficient wealth transfer and protection from personal loss.

- Universal life insurance
- Term life insurance
- Bank-owned life insurance
- Corporate-owned life insurance

Our Approach to Doing Business



Every Symetra product must deliver **value** to our clients, be **transparent** in terms of features and underlying financial characteristics, and be **sustainable** over time.



Our vision: Creating a world where more people have access to financial freedom.



Symetra Empowers Customers

by putting them first, finding ways to meet them where they are, offering valuable solutions and delighting them at every opportunity.



Symetra Empowers Partners

by working together to strategically address the evolving needs of existing and future customers.



Symetra Empowers Employees

by respecting every person, embracing their unique point of view and providing opportunities to contribute, thrive and grow.



Symetra Empowers Communities

by working with partner organizations to build strong and resilient support systems through deployment of resources and advocacy.



Symetra Empowers the Future

by transforming our business to fuel growth and reach our full potential in a changing world.



Symetra Empowers Inclusion

by valuing all people and recognizing that their diverse backgrounds and perspectives add to our collective experience and success.

Our mission: Financial freedom simplified. Easy to understand. Made for you.

Diversity, Equity and Inclusion

➤ Employee Resource Groups

- African America/Afro Caribbean Network (AAAC)
- Asian Pacific Islander Network
- Disability, Mental Health and Caregiver United (One-DMC)
- Friends of Swiftly
- Parents Connect
- Vemos. Escuchamos. Apoyamos. (VEA)
- Women in Numbers (WIN)

“A place where I can be me.”



Sue and Megan are both world-class athletes and are personally aligned with our deep commitment to equity and inclusion.

Building In-house Capabilities

Distribution

Underwriting

Premium/Billing/Commissions

Claims

Account Management

New Business Implementation

Actuarial

Data Management

IT – Finance – HR – Legal - Compliance



Actuarial & Data Analytics Structure

> Actuarial Areas

- Corporate
- Retirement
- Life
- Group (Benefits)
- Enterprise Risk Management
- Modernization/ Experience Studies

> Data Analytics Areas

- Business Intelligence
- Data Management & Analytics Engineering
- Data Science & Consulting

Key Projects

Actuarial

- Modernization/Transformation
- Manual Rate Review
- Experience Tools
- Pricing Targets
- Staffing Models
- Annual Financial Plan
- Expense Pricing
- Reserving Tools
- Sales Prospecting Analysis
- Product Profitability Studies
- Key Management Reports
 - Sales Metrics
 - Underwriting Metrics
 - Claims Metrics

Data Analytics

- Customer Analytics
- Sentiment Analysis/Topic Modeling
- Accelerated Underwriting
- Customer Demographics Dashboard
- Sales Modernization
- Fraud Analytics

Actuarial Programs At Symetra

Internship Program

- There's no better way to see if being a Symetra actuary is a good fit for you than to participate in our internship program.

We look for candidates who:

- Graduated or soon to graduate with a background in actuarial science, math, data science, or computer science.

Career Program

- Symetra's goal is to develop highly-skilled, professional actuaries who perform in leading roles requiring both analytical ability and wide-ranging insurance knowledge.

Program Highlights

- Employees are given 30 paid study hours to help prepare them for each hour of examination
- Employees are given paid time off for attending exams
- Symetra reimburses employees for exam fees, study materials, and exam preparation seminars
- Employees are rewarded for successful completion of certain designations with a salary increase!

Data Analytics Programs At Symetra

Internship Program

- This is a great way to explore data analytics at Symetra and learn valuable skills!

We look for candidates who:

- Soon to graduate, Graduated or Career Changers
- Experience with SQL Server Python, R, Git, AWS Cloud Services, Power BI, and/or ADO

Career Program

- The Data Analytics Team is a new and growing at Symetra! Currently more than 30 people on the team and growing. The team consults with other business units across the company to drive innovation and modernization.

Program Highlights

- Support for continuing education like Data Camp, Udacity, Data Science Club and Hackathons.
- 10% of time allocated to continuing education.

Questions?

Next Steps

> Apply Online

- <https://www.symetra.com/about-us/careers/internship-program/>

> Contact Directly

- Amy Brooks (HR): recruiter@symetra.com
- Brian Porada (Actuarial): Brian.Porada@symetra.com
- Josh Hansen (Actuarial): Josh.Hansen@symetra.com
- Jennie Hirsch (Data Analytics): Jennie.Hirsch@symetra.com



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